

YH

YOUR HEALTH



A PUBLICATION OF BEAUREGARD MEMORIAL HOSPITAL

nothing's more important than your **health**™

Delivering the *Newest Technology* for Our Community

With patient care and safety as top priorities, Beauregard Memorial Hospital will soon implement Medsphere's OpenVista electronic health records (EHR) solution.

Since 1950, BMH has been providing quality care to members of Beauregard Parish and surrounding communities. The implementation of an electronic health record system will continue this tradition of excellence by increasing the safety and quality of patient care through proven and sound technologies.

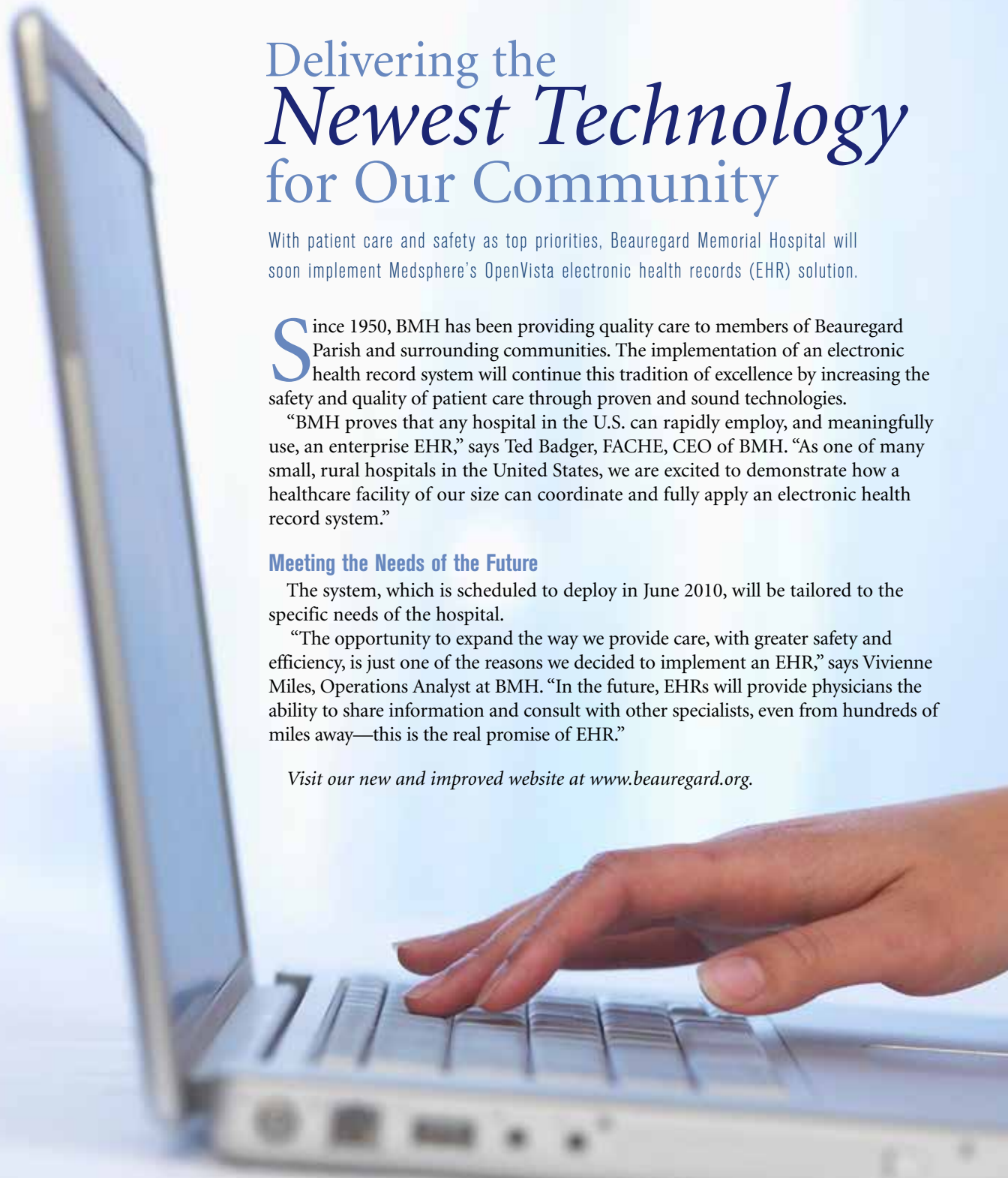
"BMH proves that any hospital in the U.S. can rapidly employ, and meaningfully use, an enterprise EHR," says Ted Badger, FACHE, CEO of BMH. "As one of many small, rural hospitals in the United States, we are excited to demonstrate how a healthcare facility of our size can coordinate and fully apply an electronic health record system."

Meeting the Needs of the Future

The system, which is scheduled to deploy in June 2010, will be tailored to the specific needs of the hospital.

"The opportunity to expand the way we provide care, with greater safety and efficiency, is just one of the reasons we decided to implement an EHR," says Vivienne Miles, Operations Analyst at BMH. "In the future, EHRs will provide physicians the ability to share information and consult with other specialists, even from hundreds of miles away—this is the real promise of EHR."

Visit our new and improved website at www.beauregard.org.





Pictured: Jamie Perkins, RN (right) and Mary Prather, nursing aide (far left) checking vital signs on a Beauregard Memorial Hospital patient.

Remarkable Care from the People You Trust

The staff at Beauregard Memorial Hospital goes above and beyond each day to ensure patient satisfaction, and now we are receiving national recognition.

At BMH, we have always delivered the highest level of care to patients, and our efforts have not gone unnoticed.

Through the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey, patients respond to standardized questions about the type of care they receive. Answers to the questions allow consumers to compare healthcare providers to choose the facility that best meets their needs.

Scores from January through September 2009 ranked BMH in the 99th percentile on the HCAHPS survey in categories demonstrating the care our staff shows to patients. These areas of excellence include:

- Courtesy and respect of doctors
- Courtesy and respect of nurses
- Doctors carefully listening to patients

Award-Winning Care

BMH also was a recipient of the 2009 Leadership Award for Clinical Excellence from VHA, a national healthcare alliance. The VHA Leadership Award honors healthcare organizations that have distinguished themselves from national performance standards.

With a focus on quality, safety, and the patient experience, BMH continuously strives to provide the highest level of care to the community.

For more information about the superior care offered at BMH, visit www.beauregard.org.

One Patient's Story of Satisfaction

No one ever wants to go to the hospital, but if Pat Dawsey ever needs to return, she hopes it will be to Beauregard Memorial Hospital.

Dawsey, who works in Personnel at the Beauregard Parish School Board, experienced a high fever one evening last summer. When she felt worse the next day, she called her physician, fearing it might be swine flu. Wasting no time, her physician sent her to the Emergency Department (ED).

"I was pleased and surprised that I did not have to wait even five minutes when I arrived," says Dawsey. "The staff could see how sick I was, and X-rays confirmed I suffered from pneumonia."

Compassionate Care

Dawsey was admitted to BMH and given medication and breathing treatments to resolve her pneumonia and pain medication because it hurt for her to breathe. She remained in the hospital for two days and recovered at home for six weeks. X-rays as an out-patient showed her lungs progressed toward total recovery.

"The level of concern and compassion by staff were far above any other hospital or medical facility I know," says Dawsey. "The staff were truly concerned and did all they could to make me feel better."

To learn more about services at BMH, visit www.beauregard.org.



Angela Banks, RN at Beauregard Memorial Hospital, reviews discharge instructions with patient Pat Dawsey.

Speak Up!

The Joint Commission's Speak Up™ campaign at Beauregard Memorial Hospital encourages patients to be more informed and involved in their own healthcare to help prevent errors in their care.

Welcoming Your *Special Delivery*

Labor and delivery services at Beauregard Memorial Hospital are dedicated to offering the care that makes childbirth a special day for parents and families.

At BMH, state-of-the-art facilities and individual attention from physicians come together to offer mothers the best birthing experience possible. Featuring advanced labor, delivery, and recovery suites, BMH patients deliver their babies in a facility equipped with the latest technology. Each suite is also furnished with a warmer for newborns and the latest fetal monitors and bedside computer charting, as well as a warm, caring staff providing exceptional care to make delivery less stressful.

Boasting a patient-to-nurse ratio of one to two, BMH staff members work to meet the needs of each patient as soon as they arrive. Coupled with the facility's upscale and professional atmosphere, the physicians at BMH ensure each mother's delivery experience is special.

A Center of Excellence

"Our facility offers the ideal blend of clinical excellence, personalized attention, and comfortable atmosphere," says Jennifer R. McCann, MD, OB/GYN, Physician on staff at BMH. "Focusing on the individual needs of each patient and providing focused care ensures expectant mothers who visit our hospital have the best birthing experience possible."

For more information about labor and delivery services at BMH, visit www.beauregard.org.



April Solea, RN (right) and Chasity Colton, RN (left) prepare patient Katherin Brown for delivery.



Christie Harrington, RN, IBCLC (International Board Certified Lactation Consultant) at Beauregard Memorial Hospital, consults new mother Katherin Brown on breastfeeding techniques for baby Ryan.

Giving Mothers the Information They Need



Jackie Reviel, RN,
Department Director of
Maternal Child Services

Beauregard Memorial Hospital offers a variety of classes to help expectant mothers prepare for their family's newest addition. Including prenatal and breastfeeding courses, the programs are designed to give mothers an overview of caring for many aspects of their child's health.

The prenatal courses available at BMH cover a variety of topics such as prenatal nutrition and the events leading up to labor and delivery. In the breastfeeding education class, mothers are taught breastfeeding techniques and the benefits of breastfeeding. "Our prenatal education courses are intended to ready parents for delivery and the new addition to their families," says Jackie Reviel, RN, Department Director of Maternal Child Services at BMH. "Offering a comprehensive approach to birth and childcare, our experienced nurses and staff members teach techniques that will help new parents keep their children healthy and happy."

Prenatal and breastfeeding courses are held free of charge in the Same Day Surgery conference room at BMH and registration is required.

To register for a prenatal or breastfeeding education course at BMH, call (337) 462-7368.

Prevention through Awareness

Birth defects are responsible for more than 20 percent of all infant mortalities in the United States. This January, join others in observation of National Birth Defects Prevention Month. Take the time to learn about the importance of folic acid intake, avoiding alcohol, and other factors and their impact on pregnancy. Educate yourself and spread the message of maintaining prenatal health.





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This publication in no way seeks to serve as a substitute for professional medical care. Consult your physician before undertaking any form of medical treatment or adopting any exercise program or dietary guidelines.

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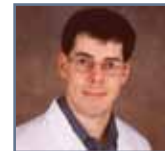
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